

# Gem Drugs

Pharmacy | Specialty Compounding | Infusion Therapy

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139 Central Ave. / P.O Box Drawer K – Reserve, La 70084

Phone:800-256-5774

December 22, 2022

Dear Customer,

On January 3, 2023, Gem Drugs Vital Care will no longer be operating its Specialty Infusion services and providing for your medication needs. However, I am pleased to tell you that you will continue to be serviced by Vital Care Infusion Services and be dealing with the same caring staff you have always dealt with in the past. In addition, you can continue to reach out to me, Heather Mistretta at the toll-free number you have used in the past, (800) 256-5774 or my email address; [hmistretta@vitalcare.com](mailto:hmistretta@vitalcare.com) for your questions or concerns.

We will coordinate transferring your records to Vital Care Infusion Services and coordinate with your physician, insurance company and nursing agency to ensure you have no interruption in your care.

If you have a change in your insurance coverage or physician or have additional questions, please feel free to reach out us at (800) 256-5774. We thank you for your loyalty and confidence in entrusting your care to our dedicated team.

Should you have questions or concerns regarding this communication, please feel free to call me.

Sincerely,

Heather R. Mistretta, CPHT  
Sr Manager Home Infusion Therapy  
Gem Drugs  
PHONE: (800) 256-5774  
[hmistretta@vitalcare.com](mailto:hmistretta@vitalcare.com)